San Francisco Community Health Improvement Plan & Process

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Special Acknowledgments

- Colleen Chawla, SFDPH
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San Francisco, California

- Only City & County in CA (49 square miles)
- Population: 825,860
- White (42%), Asian (33%), Latino (15%), and African American (6%)
- Near universal access to health care services
Overview

- A comprehensive assessment and action plan to improve population health through partnership and collective impact.
- Resulting from an 18-month process (Jul 2011–Dec 2012)
- Engaged close to 700 community residents & local public health system partners
- Identified and prioritized top health issues for focus
- Key Partners
  - San Francisco Hospitals & Community Benefit Partnership
  - UCSF & San Francisco Health Improvement Partnerships
  - Residents
  - Community-based organizations
Impetus

State and National Trends

Multiple Related Local Initiatives
Impetus

- Health Care Services Master Plan
- Public Health Accreditation
- Non-profit Hospitals Community Health Assessment
- UCSF SF Health Improvement Partnerships
Process

- NACCHO's Mobilizing for Action through Planning and Partnerships (MAPP)
- A model practice for assessment, planning, and community health improvement
Foundation

VISION
Healthy People,
Healthy Families, Healthy Communities:
living, learning, playing, earning in San Francisco

VALUES
• To facilitate ALIGNMENT of San Francisco’s priorities, resources, and actions to improve health & well-being.
• To ensure that HEALTH EQUITY is addressed throughout program planning and service delivery.
• To promote COMMUNITY CONNECTIONS that support health and well-being.
Health Priorities for Action

- Ensure Safe + Healthy Living Environments
- Increase Healthy Eating + Physical Activity
- Increase Access to High Quality Health Care + Services
1. Ensure Safe & Healthy Living Environments

- Improve safety and crime prevention
- Reduce exposure to environmental hazards
- Foster safe, green, “active” public spaces
2. Increase Healthy Eating & Physical Activity

- Increase physical activity
- Increase healthy eating
- Increase number of residents who maintain a healthy weight
3. Increase Access to High Quality Health Care & Services

- Improve integration and coordination of services across the continuum of care
- Increase connection of individuals to the health services they need
- Ensure services are culturally and linguistically appropriate
- Ensure San Franciscans have access to a health care home
Population Health Framework 1

Health Outcomes
- Mortality (length of life) 50%
- Morbidity (quality of life) 50%

Health Factors
- Health Behaviors (30%)
- Clinical Care (20%)
- Social & Economic Factors (40%)
- Physical Environment (10%)

Programs & Policies
- Tobacco Use
- Diet & Exercise
- Alcohol Use
- Sexual Activity
- Access to Care
- Quality of Care
- Education
- Employment
- Income
- Family & Social Support
- Community Safety
- Environmental Quality
- Built Environment
Population Health Framework 2

Connecting CHIP to Outcomes

<table>
<thead>
<tr>
<th>Rankings Health Factor</th>
<th>CHIP Priority or Value</th>
<th>CHIP Goal</th>
<th>Improved Health Outcomes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Physical Environment</td>
<td>Ensure Safe &amp; Healthy Living Environments</td>
<td>Improve safety and crime prevention</td>
<td>↓ injury and death due to violence</td>
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<tr>
<td></td>
<td></td>
<td>Reduce exposure to environmental hazards</td>
<td>↓ pedestrian injuries</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Foster safe, green, “active” public spaces</td>
<td>↓ obesity</td>
</tr>
<tr>
<td>Health Behaviors</td>
<td>Increase Healthy Eating + Physical Activity</td>
<td>Increase healthy eating</td>
<td>↓ incidence of cardiovascular disease</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Increase physical activity</td>
<td>↓ preventable emergency room visits</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Increase number of residents who maintain a healthy weight</td>
<td>↑ prenatal outcomes</td>
</tr>
<tr>
<td>Clinical Care</td>
<td>Increase Access to High Quality Health Care + Services</td>
<td>Improve integration &amp; coordination of services across the continuum of care</td>
<td>↑ chronic disease outcomes</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Increase connection of individuals to the health services they need</td>
<td>↓ health disparities</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Ensure services are culturally &amp; linguistically appropriate</td>
<td></td>
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<tr>
<td></td>
<td></td>
<td>Ensure San Franciscans have access to a health care home</td>
<td></td>
</tr>
<tr>
<td>Social &amp; Economic</td>
<td>Foundational Value of Health Equity</td>
<td>Equity measures for each objective</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>Highlight socio and economic determinants of health</td>
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</tbody>
</table>
The Five Conditions of Collective Impact

<table>
<thead>
<tr>
<th>Condition</th>
<th>Description</th>
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</thead>
<tbody>
<tr>
<td>Common Agenda</td>
<td>All participants have a shared vision for change including a common understanding of the problem and a joint approach to solving it through agreed upon actions.</td>
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<tr>
<td>Shared Measurement</td>
<td>Collecting data and measuring results consistently across all participants ensures efforts remain aligned and participants hold each other accountable.</td>
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<tr>
<td>Mutually Reinforcing Activities</td>
<td>Participant activities must be differentiated while still being coordinated through a mutually reinforcing plan of action.</td>
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<tr>
<td>Continuous Communication</td>
<td>Consistent and open communication is needed across the many players to build trust, assure mutual objectives, and create common motivation.</td>
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<tr>
<td>Backbone Support</td>
<td>Creating and managing collective impact requires a separate organization(s) with staff and a specific set of skills to serve as the backbone for the entire initiative and coordinate participating organizations and agencies.</td>
</tr>
</tbody>
</table>

Source: http://www.fsg.org
SFHIP.org – Collective Impact!

Cascading Levels of Collaboration

COMMON AGENDA
- Governance, Vision, and Strategy
- (Shared measures)
- Action Planning
- Execution
- Public Will

Steering Committee
- Backbone Organization
- Working Groups
- Partners
- Community Members

Source: http://www.fsg.org
Some SFHIP Partners

American Heart Association
Boys and Girls Clubs of SF
California Pacific Medical Center
Children’s Council of SF
Chinese Hospital
Community Benefit Partnership
Community Transformation Grant Team
Dignity Health
HOPE SF
Kaiser Permanente
Mayor’s Office
Metta Fund
Public Health Inst./Federal Reserve Convergence Proj
SF Bike Coalition
SF Dept of Children, Youth and their Families
SF Department of Environment
SF Health Plan
HSA - Department of Aging & Adult Services
SF Medical Society
SF Municipal Transportation Authority
SF Planning Dept.
SF Recreation & Parks
SF Unified School District
Shape Up SF, including HEAL Zone
Southeast Food Access Work Group
Tenderloin Healthy Corner Store Coalition
UC Berkeley
UCSF Medical Center
UCSF-SF Health Improvement Partnerships
YMCA of SF